

Job Title	Keeping In Touch Support Worker
Job Purpose	<p>To follow the direction of the Care Coordinator and Lead Director for Care to deliver high quality, person centred, social and learning activities, including technology led learning, in line with our organisational vision and aims.</p> <p>To encourage and support people with learning disabilities or mental health needs to be actively engaged in learning and social activities, including technology led remote activities, which complements the work of the Garden.</p> <p>This position is an essential element of our Covid recovery plan.</p>
Accountabilities	<ul style="list-style-type: none"> • Work in partnership with the Project's staff and volunteers to develop and implement individual learning and support plans, including remote learning and social activities where appropriate • Deliver individual and group learning sessions both face to face and through the use of technology led communication methods (e.g. Phone Calls, Zoom, Skype, WhatsApp, Social Media) • Develop and deliver online social activities • Develop and deliver paper-based communications such as newsletters and other bespoke individual activities • Maintain daily records of the experience of people using the service, risks to their wellbeing and the outcomes for them • Contribute to the personal profiles, individual learning plans and reviews of Service Users • Liaise with family, carers, health and social care staff as appropriate • Access further training as required and contribute to staff development and team meetings • Other duties as deemed necessary by the Care Coordinator and Lead Director for Care
Specific Knowledge, Skills and Experience	<p>Essential</p> <ul style="list-style-type: none"> • A positive track record of providing support to people with learning disabilities or mental health needs • Excellent communication and listening skills • Ability to use technology led communication methods (Zoom, Skype, WhatsApp, Social Media) • Experience of Microsoft Office products and use of iPad • Level 2 NVQ health and social care • Experience of providing care in a community setting • Aware of key health and social care legislation • Good organisation and record keeping skills. • Ability to drive and a clean driving licence <p>Desirable</p> <ul style="list-style-type: none"> • Experience of providing support via technology led communication methods • Level 3 or 4 in health or social care